

Loyalty discounts in EU competition law

The General Court's judgment in the Intel case

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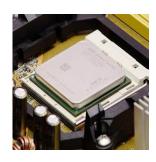
EU-China Competition Week Beijing, 17 March 2015



The Commission decision of 13 May 2009



Intel's dominant position



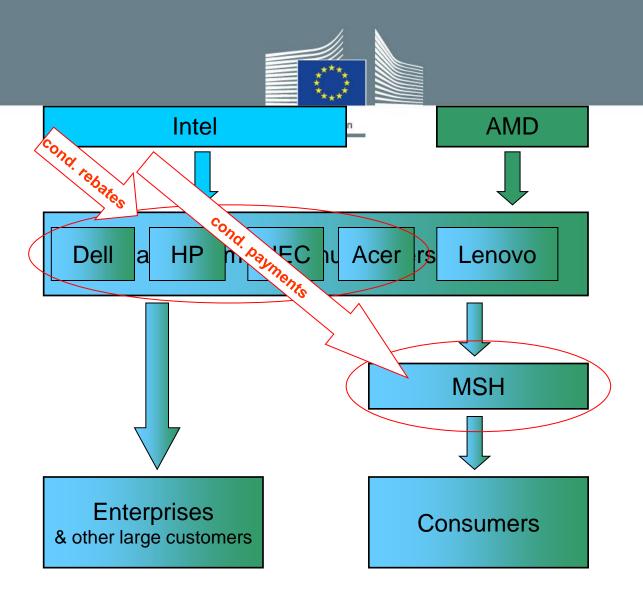
Relevant market

- > x86 CPU for desktops, laptops and servers
- Intel dominant
 - ca. 80% market share worldwide
 - High barriers to expansion and entry



AMD's growing threat

- AMD improved its products
- Demand from PC makers and retailers for more AMD products
- Intel recognised AMD's growing threat
- Intel targeted key PC makers and MSH to contain AMD
 - Conditional rebates
 - Naked restrictions





Overview

- Rebates and payments to four major OEMs and one PC retailer conditional on (quasi) exclusivity (conditional rebates)
- Specific payments to OEMs to prevent/delay rival products (<u>naked restrictions</u>)
- Cease and desist order
- €1.06 billion fine



Legal and economic analysis

- Conditional rebates/payments fulfil the conditions of Court of Justice case law (*Hoffmann-La Roche* et seq.)
- Coherent effects-based story (qualitative)
 - Intel targeted key OEMs and MSH to contain AMD
 - Consumers denied a choice of innovative products which they wanted/would have had
- As efficient competitor test (specified not to be legally necessary)
- No objective justification

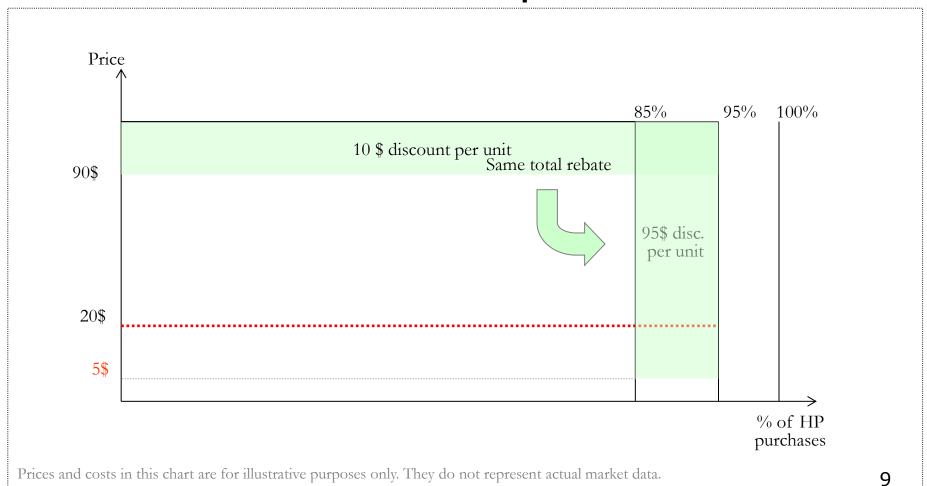


HP example

- HP wanted to switch towards AMD
- Intel makes rebate payment conditional on 95% requirement
- AMD offers HP <u>1 million CPUs for free</u>
- HP only takes 160,000 of the free CPUs to stay within the Intel limit
- HP confirms that the reason was the market share limit



As efficient competitor test





The General Court's judgment of 12 June 2014

(Case T-286/09)



Rebates: the legal test (1)

- Three types of rebates
 - Pure quantity/volume-based
 - Generally not abusive
 - Conditional on (quasi) exclusivity
 - Absent objective justification, <u>inherently abusive</u>: ties customers to dominant firm (*Hoffmann-La Roche* (1979), *Tomra* (2012))
 - No need for individual examination
 - Other rebates (e.g. individualised retroactive rebates)
 - May be fidelity-building/abusive
 - Need individual examination and demonstration of potential foreclosure (*Michelin*, *British Airways*)



Rebates: the legal test (2)

- Court distinguishes between:
 - As-efficient competitor (price-cost) tests which are required for predation/margin squeeze/low pricing (Akzo, Telia Sonera, Post Danmark); and
 - the legal test for rebates which are not in themselves considered pricing abuses (Hoffmann-La Roche, Michelin, British Airways, Tomra etc.)
 - Source of the "evil" is the conditionality of the arrangement, not the price level



Rebates: the legal test (3)

- As efficient competitor test not legally required
 - Foreclosure occurs not only where access to the market is made impossible for competitors but also where it is made more difficult
 - Court also notes that the Commission's 2009 Guidance Paper on enforcement priorities regarding Article 102 TFEU did not apply
 - Guidance paper post-dates the initiation of proceedings
 - Therefore no infringement of principle of protection of legitimate expectations
- There are in any case other ways of showing potential foreclosure
 - Qualitative, effects-based story



Objective justification/efficiency arguments

- Possibility for a dominant company to justify the use of an exclusivity rebate system, e.g. by showing that:
 - an exclusivity rebate is objectively necessary
 - the potential foreclosure effect is counterbalanced or outweighed by efficiencies that benefit consumers
- There is therefore no *per se* concept of abuse
 - Although this is not new (Hoffmann-La Roche, British Airways, Post Danmark)



Application of test to the decision

- Rebates were conditional on (quasi) exclusivity
 - Very detailed factual examination per OEM of whether there was conditionality - this had been denied by Intel
 - No objective justification → confirmation of abuse
- If a potential foreclosure standard were required:
 - Qualitative analysis per OEM
 - Financial importance of rebates, likelihood of more AMD being chosen, strategic importance of OEMs, overall Intel strategy etc.
 - Potential foreclosure shown → confirmation of abuse



Naked restrictions

- Specific payments by Intel to OEMs to either:
 - Prevent the launch of a PC with an AMD chip
 - Delay the launch of a PC with an AMD chip
 - Restrict the sales channels for PCs with an AMD chip
- Legal test (*Irish Sugar*)
 - Inherently foreclosing/outside the scope of competition on the merits
 - Targeted at one rival: anti-competitive object
 - No need to show potential foreclosure in each case
 - Although the decision also did so



Procedural issues (1)

Meeting with Dell executive

Intel argued that the Commission failed to take a proper record and to therefore disclose to Intel likely exculpatory information

Court's general findings

- No duty for meeting to be organised as a formal interview pursuant to Article 19 of Regulation 1
- No general duty to make records of meetings
- But principle of good administration may require it, depending on the context



Procedural issues (2)

Court's specific findings

- Need for adequate documentation on the file, to which the company concerned has access, on the essential aspects relating to the subject-matter of an investigation
 - This should at least be a succinct note containing: (1) names of participants; and (2) brief summary of subjects addressed
- Commission infringed principle of good administration by initially not doing so
 - No procedural irregularity: remedied during the proceedings by giving Intel detailed note to the file and opportunity to comment
- Even if finding of procedural irregularity, would not have changed outcome

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Procedural issues (3)

- Intel argued that it could not defend itself properly because the Commission had not sought documents from the AMD-Intel civil trial in the US
 - Argued that these documents would be exculpatory (largely because they would show AMD's failings)
 - Argued that it could not obtain the documents itself because of a Protective Order
 - On this basis, Intel did not reply to the second SO
 - As a result of which, it was refused a Hearing which it subsequently asked for



Procedural issues (4)

- No issue that Intel did not have full access to what was on the file rather that Intel claimed the file should be different/bigger
 - Therefore, Intel's refusal to reply to the second SO and failure to at that time request an Oral Hearing barred it from the right to such a Hearing
- Commission determines how to conduct investigation
 - Must do so impartially, but no general obligation to seek additional documents at request of company being investigated
- May exceptionally be required to seek additional documents
 - Company has not been able to obtain them
 - Documents must be of particular/likely exculpatory importance
 - Request must be proportionate to investigation



Fine

- Single and continuous infringement confirmed
 - Even though the abuses related to different (numbers of) OEMs/companies throughout the fining period
- Findings on concealment of infringement confirmed
 - Which is a factor that can exacerbate gravity
- Findings on intentional or negligent infringement confirmed
 - Not least because of the case-law but also Intel's strategy to foreclose
- Findings on proportionality of fine confirmed
 - Court confirms all the Decision's elements of assessment
 - Also states that the starting percentage of sales (5%) is low and that the fine is well below the 10% ceiling (4.15%)



Conclusion

- The Commission will apply the legal test set by the Court in Intel to exclusivity rebates and exclusive dealing
- The Commission overall remains committed to an effects-based approach also in the area of abuse of dominance
 - ➢ Beneficial to consumers and the European economy (prices, innovation, competitiveness ...)
 - Consistency with principles applied to anti-competitive agreements (Article 101 TFEU) and mergers
- For Article 102 cases, an effects-based approach will apply:
 - ➤ for rebates other than exclusivity rebates (where the Court in Intel requires the Commission to consider "all circumstances")
 - for other types of abuses where the Courts have endorsed an effects-based approach (margin squeeze, refusal to deal, predatory pricing)
 - > for the assessment of efficiency claims
 - for initial priority-setting